

United Cooperative takes the worry out of heating my home, and that's a good feeling!



CALL TODAY to contract your propane or home heating oil for the 2010-2011 winter heating season ... 1-800-924-2991.

1. **Budget Plan:** Lock in a fixed price, and spread out your payments for home heating into manageable, equal, monthly amounts from now until May 2011. We will also put you on scheduled delivery, so you have one less thing to worry about this winter. There is a small booking fee with this plan; but, it's still extremely helpful in managing your budget.

2. **Booking Plan:** Lock in a fixed price, and pay for your fuel as it is delivered. This is helpful in knowing exactly what your fuel will cost per gallon when you order it this winter. Scheduled delivery is also an important and beneficial feature with this plan. The small booking fee applies here, as well, but there's a sense of security knowing your exact cost per gallon.

3. **Pre-Paid Plan:** Lock in a fixed price for the season, pay for your heating fuel now, and receive scheduled delivery. With this plan, you don't have to worry about your heating needs at all this winter.

In addition, think about:

- Adding *Value Assurance* to any of our plans will protect you if prices fall. For a small fee, you will be billed the lower of your contract price or the current delivery price.
- Sign up for ACH and make automatic payments from your checking or savings account on your choice of the 10th or 26th of each month.
- Sign up for AUTOLOCK. We will automatically sign you up every year for the same program as last year, with similar gallons, at each year's initial pricing. Historically, in nine out of ten years, our initial pricing has been our best pricing of the season.

____ Yes. Please sign me up for AUTOLOCK. I understand that you will set me up every year with the same program, similar gallons, at the initial pricing that is offered each contracting season. For the prepay, I agree to return my payment within five days of receiving my contract in the mail. For the booking plan, budget plan, or to add *Value Assurance*, I agree to send in the appropriate fee(s) within five days of receiving my contract in the mail, and pay for each delivery according to all credit terms.

Print name

Signature

Date

Account no.: _____ Phone no.: _(_____)_____

2010-2011





Corporate office:
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Safety Materials

Dear Customers:

Please take a few moments and review the enclosed propane safety brochures with your family.

Propane has an outstanding safety record, but it is a flammable gas and requires respect. The enclosed *Important Propane Safety Information* pamphlet explains the properties of propane and what to do if you smell gas. With a "Scratch and Sniff" section, you can be sure you and your family are able to smell the propane's odor.

The enclosed *Play it Safe* brochure talks about notifying your retail supplier of any interruption of service to your propane gas system. In addition, the following are safety and maintenance activities we recommend you pursue to keep your system working safely:

- 1. Leak test:** Your system should be leak tested every 10 years, any time that you add or eliminate gas appliances, or any time you alter the system. A service call is \$75 and an emergency call is \$150. For a limited time, a scheduled, non-emergency leak test can be completed when we're in your area for only \$49.99. Needed repairs will be brought to your attention and billed on a time and material basis.
- 2. Regulator upgrade:** The gas regulator on your house is a vital component of your gas system, and like any mechanical device, it can wear out over time. Manufacturers and insurance companies alike, recommend replacement of these regulators every 15 years. If your regulator is more than 15 years old, or you can't remember when it was installed, call us to have it replaced. Regulators cost less than \$50, and if you have it changed as part of a leak test, you can save the additional service call cost. Give yourself peace of mind and call United Cooperative today to upgrade your regulator.
- 3. Line location:** If you plan on doing any digging near your propane line, have us mark it before you dig. This will help prevent accidentally cutting your line and causing a potentially hazardous situation and a costly repair bill. Line location is only \$34.99 if you give us at least four business days' notice. Be safe, call before you dig.
- 4. Add detectors:** Consider adding: carbon monoxide detectors and propane gas detectors. Carbon monoxide is a colorless, odorless, poisonous gas that can come from the incomplete combustion of any fossil fuel (wood, coal, gas, fuel oil, etc). Propane smells like rotten eggs, a skunk's spray, or a dead animal. If you have difficulty with smell, consider purchasing a propane gas detector. Detectors can warn you before levels get high enough to cause injury or death. United Cooperative has carbon monoxide and propane detectors for sale. They are regularly \$59.99 each, but if you order along with one of the above services, you can purchase them for \$49.99 each, a savings of \$10.



*Your Safety is
 important to us!*

2010-2011

Please call me to schedule the following services.

The best day and time to call is:

Day _____ Time _____

Leak test _____ Regulator upgrade _____ Line location _____

Add detectors: propane gas _____ carbon monoxide _____
Quantity Quantity

Name: _____

Phone: _(_____) _____ (home)

_(_____) _____ (work)

Address: _____